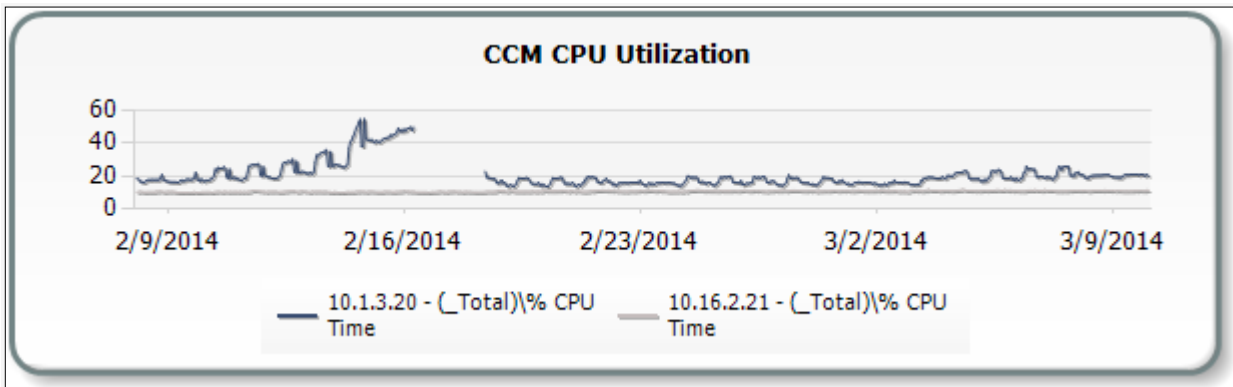


# 30 Day Voice Report

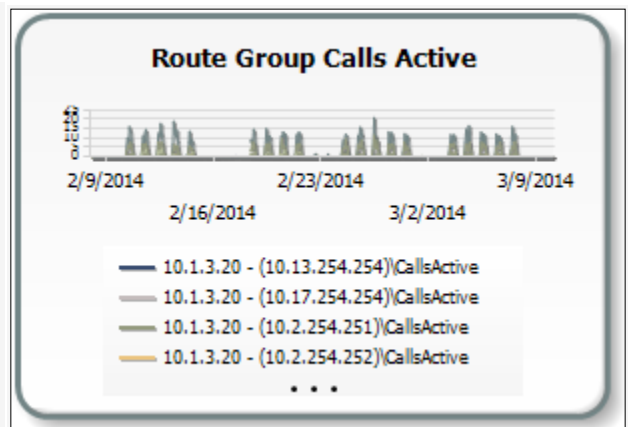
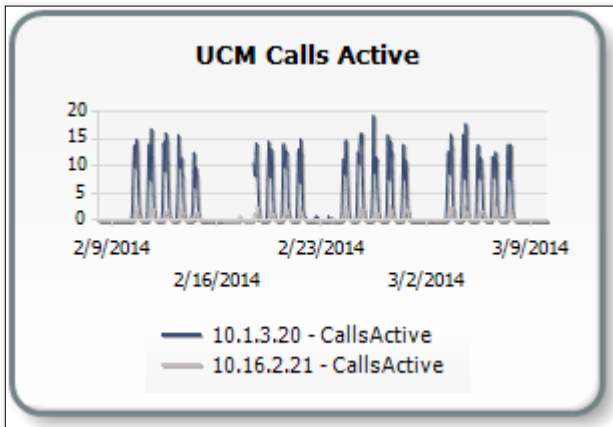
## Voice and Call Report for CustomerA

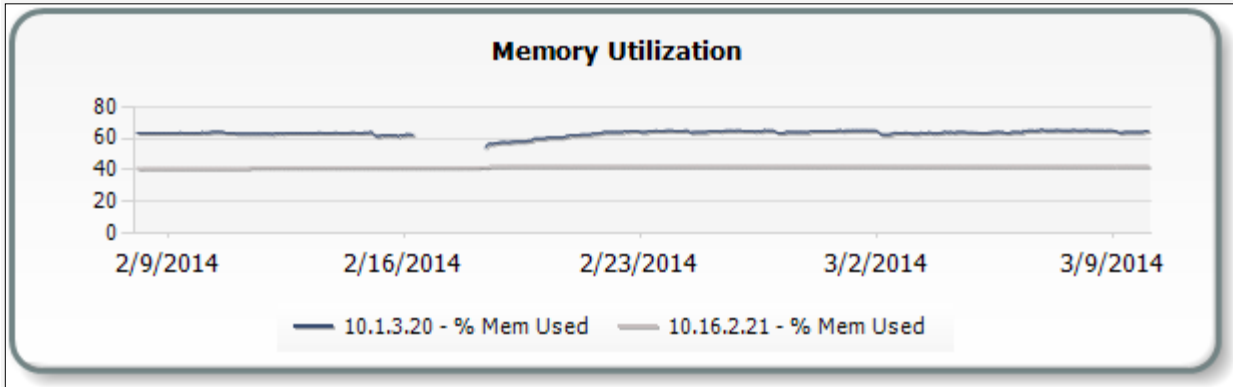
For Period 2/10/2014 Through 3/10/2014



**CCM CPU Utilization Summary:**

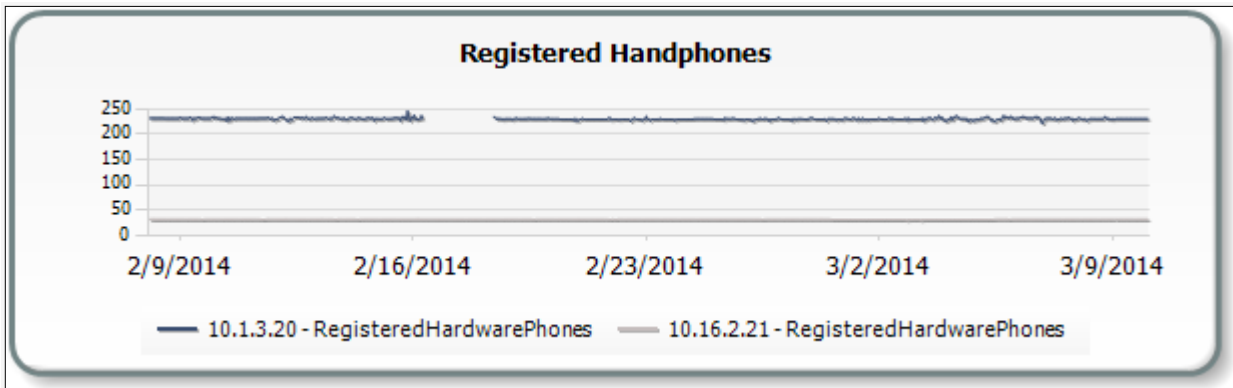
Source	Target	Average	High	Low
10.1.3.20	(_Total)\% CPU Time	20.428724	99.00	0.00
10.16.2.21	(_Total)\% CPU Time	10.736874	45.00	0.00





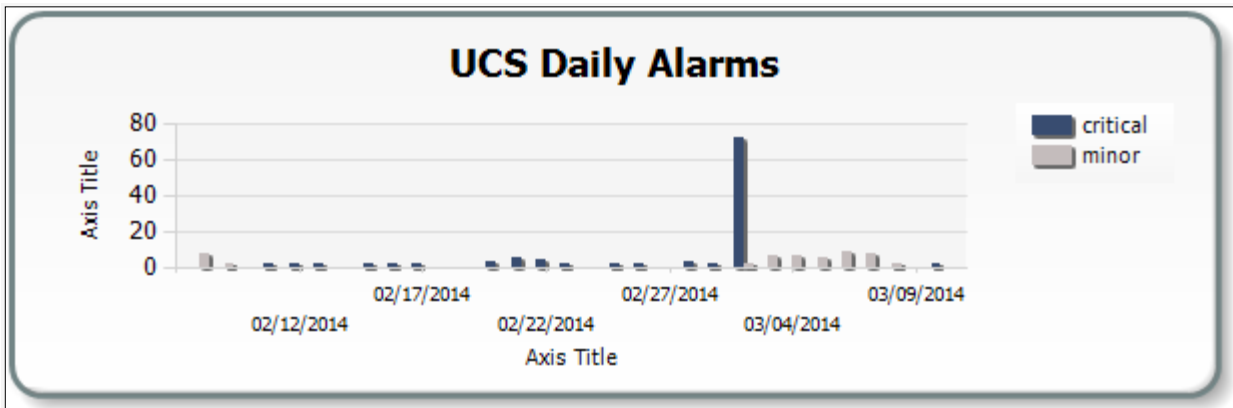
**Memory Utilization Summary:**

Source	Target	Average	High	Low
10.1.3.20	% Mem Used	63.421774	83.00	48.00
10.16.2.21	% Mem Used	42.097505	47.00	37.00



**Registered Handphone Summary:**

Source	Target	Average	High	Low
10.1.3.20	RegisteredHardwarePhones	230.719489	465.00	0.00
10.16.2.21	RegisteredHardwarePhones	31.906075	67.00	0.00



**UCS Alarm Summary:**

<b>Date/Time</b>	<b># Events</b>	<b>Severity</b>	<b>Error Message</b>	<b>Count</b>
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	<b>critical</b>	The monitor 'Port 7.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-7"."operState") is now sfp-not-present (!= up).	<b>3</b>
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	<b>critical</b>	The monitor 'Port 47.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-47"."operState") is now sfp-not-present (!= up).	<b>3</b>
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	<b>critical</b>	The monitor 'Port 15.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-15"."operState") is now sfp-not-present (!= up).	<b>3</b>
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	<b>critical</b>	The monitor 'Port 35.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-35"."operState") is now sfp-not-present (!= up).	<b>3</b>
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	<b>critical</b>	The monitor 'Port 25.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-25"."operState") is now sfp-not-present (!= up).	<b>3</b>
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	<b>critical</b>	The monitor 'Port 36.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-36"."operState") is now sfp-not-present (!= up).	<b>3</b>
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	<b>critical</b>	The monitor 'Port 35.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-35"."operState") is now sfp-not-present (!= up).	<b>3</b>
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	<b>critical</b>	The monitor 'Port 20.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-20"."operState") is now sfp-not-present (!= up).	<b>3</b>
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	<b>critical</b>	The monitor 'Port 45.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-45"."operState") is now sfp-not-present (!= up).	<b>3</b>
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	<b>critical</b>	The monitor 'Port 48.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-48"."operState") is now sfp-not-present (!= up).	<b>3</b>
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	<b>critical</b>	The monitor 'Port 14.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-14"."operState") is now sfp-not-present (!= up).	<b>3</b>

<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 45.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-45"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 25.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-25"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 7.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-7"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 42.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-42"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 20.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-20"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 24.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-24"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 26.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-26"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 36.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-36"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 41.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-41"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 40.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-40"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 44.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-44"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 27.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-27"."operState") is now sfp-not-present (!= up).	3

<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 48.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-48"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 13.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-13"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 5.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-5"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 33.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-33"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 43.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-43"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 33.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-33"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 28.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-28"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 32.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-32"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 26.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-26"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 19.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-19"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 5.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-5"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 16.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-16"."operState") is now sfp-not-present (!= up).	3

<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 46.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-46"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 46.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-46"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 39.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-39"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 41.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-41"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 39.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-39"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 34.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-34"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 14.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-14"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 44.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-44"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 24.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-24"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 29.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-29"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 37.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-37"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 8.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-8"."operState") is now sfp-not-present (!= up).	3

<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 47.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-47"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 31.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-31"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 19.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-19"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 30.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-30"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 43.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-43"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 8.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-8"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 15.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-15"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 29.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-29"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 34.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-34"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 23.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-23"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 38.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-38"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 37.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-37"."operState") is now sfp-not-present (!= up).	3

<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 38.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-38"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 6.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-6"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 30.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-30"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 32.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-32"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 40.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-40"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 13.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-13"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 6.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-6"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 42.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-42"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 23.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-23"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 16.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-16"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 28.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-28"."operState") is now sfp-not-present (!= up).	3
<b>3/2/2014 3:31:13 PM</b>	<b>3</b>	critical	The monitor 'Port 31.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-B/slot-1/switch-ether/port-31"."operState") is now sfp-not-present (!= up).	3



<b>3/2/2014 3:31:13 PM</b>		<b>3</b> critical	The monitor 'Port 27.Overall Status' ("ESC:ETHERPIO:10.1.0.77::sys/switch-A/slot-1/switch-ether/port-27".operState) is now sfp-not-present (!= up).	<b>3</b>
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